



Skills for Navigating a **Tech-Based Learning Ecosystem**





Host | Dr. Mac Adkins

Founder and Chief Academic Officer

 **Smarter**Services™



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Assessment Services



SmarterMeasure

First to market and industry leader in non-cognitive assessment and taken by over 6 million students



SmarterProctoring

First and only complete proctoring management system that accommodates all proctoring modalities




Omid Fotuhi, PhD
WGU Labs

The New Digital Divide: EdTech Self-Efficacy & Implications for Online Learning Environments

Lead Researcher for 2021 EdTech Survey



Dr. Nicole Barbaro

 @NicoleBarbaro



EdTech Self-Efficacy

Student's confidence in their abilities to
learn and adapt to EdTech in the
classroom



College Innovation Network at WGU Labs

10

Higher education
institutions

250k

Total college
students served

8

EdTech research
projects in the
Network during 2021





THE CIN STUDENT SAMPLE BY THE NUMBERS:

26

The average age
of students in the
sample

33

The average
self-reported income
percentile of students

56

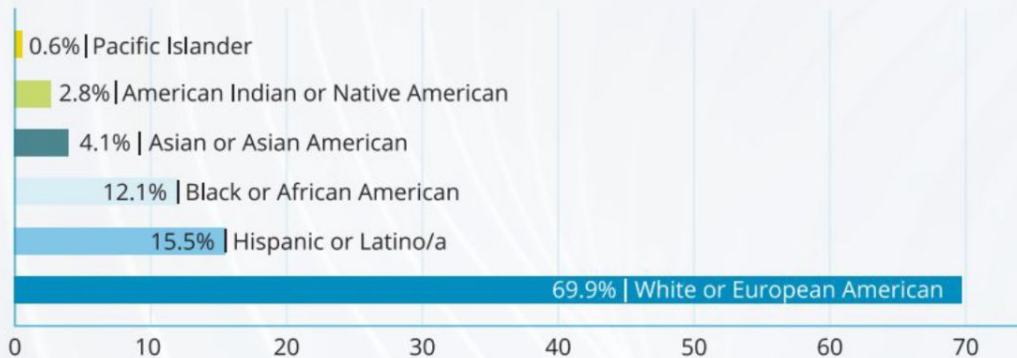
The percent of
students who are
first-generation
college students

76

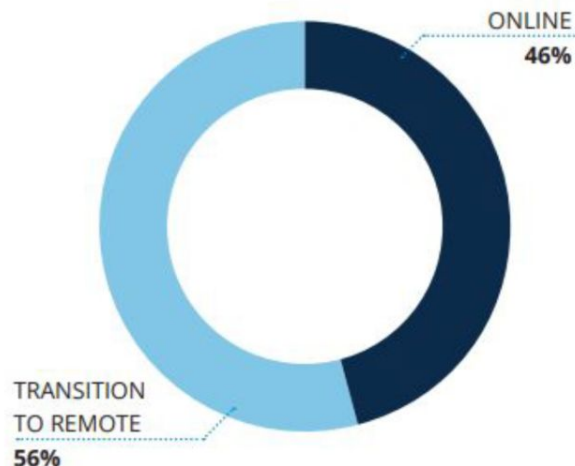
The percent of
students who
identified as female

92

The percent of students
who experienced the
2020-21 academic year
mostly or fully online



Note. Percentages add to more than 100% because students could select more than one race/ethnicity.



20

The percent of students who reported
struggling to learn how to use new
EdTech in their courses

Data from 2021 CIN EdTech Student Survey



33

The percent of students who reported
that keeping up with all the new EdTech
in courses is difficult

Data from 2021 CIN EdTech Student Survey





In what ways
can this impact
students'
learning
experiences?



Students who report that they struggled to learn how to use EdTech in their courses were also...



... **less likely** to report that **EdTech enhanced their learning experience** during the academic year.



... **less likely** to report that they are **learning the course material effectively** in an online learning environment.



... **more likely** to report that they **feel less connected to their peers** in an online learning environment.



... **more likely** to report that they **would consider not enrolling** for 2021–22 if their courses were to be fully online.



Overall...

56

Percent of students agreeing that EdTech enhanced their learning experience

52

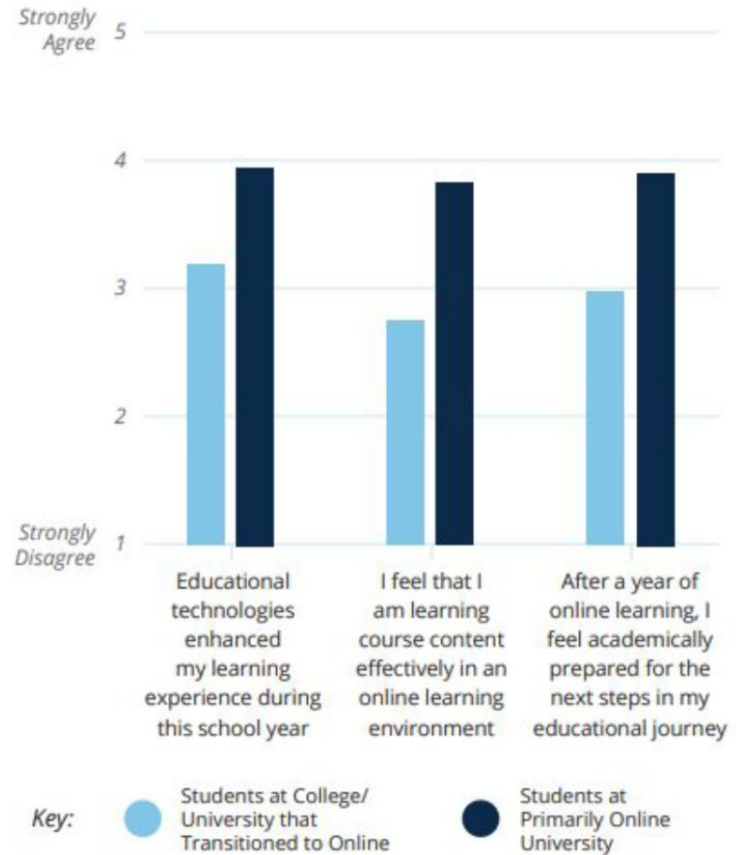
Percent of students agreeing that they are learning effectively online

53

Percent of students agreeing that they feel academically prepared for next year



but ... **Students at institutions who specialize in online instruction report better learning experiences with EdTech.**



Why might we be
observing these
differences across
institution types?





1. Students who are more comfortable with EdTech may self-select into online programs
2. Online-based institutions may be better equipped to provide a more streamlined learning experience
3. Faculty at online institutions may have higher EdTech self-efficacy



In Fall 2021 we surveyed CIN faculty about EdTech...

402

Faculty
respondents

8

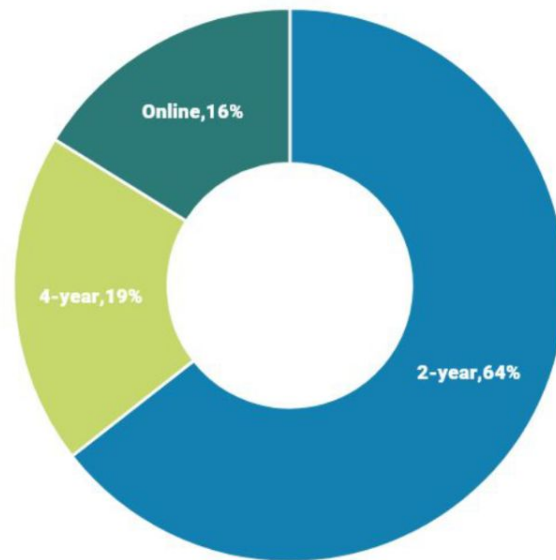
Teaching
institutions

60

Percent part-time
faculty

66

Percent identifying
as female



Faculty EdTech Self-Efficacy

"I struggle to integrate EdTech into my courses"

14%

Online
College

18%

2-Year
College

28%

4-Year
College



Faculty EdTech Self-Efficacy

"I feel confident in my ability to teach in online environments"

95%

Online
College

84%

2-Year
College

77%

4-Year
College



Faculty EdTech Self-Efficacy

"I am rewarded by my department or college for using EdTech in my courses."

25%

Online
College

18%

2-Year
College

12%

4-Year
College



Key Take-Aways...

1.

Equal access to EdTech \neq equal learning experiences with EdTech and online learning
☐ EdTech self-efficacy important variable.

2.

Online-based institutions appeared to provide more positive online learning experiences than traditional institutions in 2020-21.

3.

Faculty need support to better use EdTech in ways that enhance their teaching and students' learning experiences.





What can we do
to help close the
new digital divide?



For Faculty...



Understand your students' experiences with EdTech

- Survey students at the beginning of the course
- Know what access issues your students have
- Address concerns or gaps early
- Start with low-stakes tech-based assignments to build skills early



Address the dual learning of EdTech and course content

- Integrate EdTech learning into your course design
- Have variable options for students with access issues or different levels of experience
- Provide feedback early and often
- Be proactive about tech learning



For Admin & Leaders. . .



Provide faculty support for using EdTech in enhancing & innovative ways

- Create systems of support for faculty to share new insights
- Promote a culture of teaching innovation and collaboration
- Provide both time and training for faculty to use EdTech



Give faculty a voice in EdTech decisions and listen to what they need

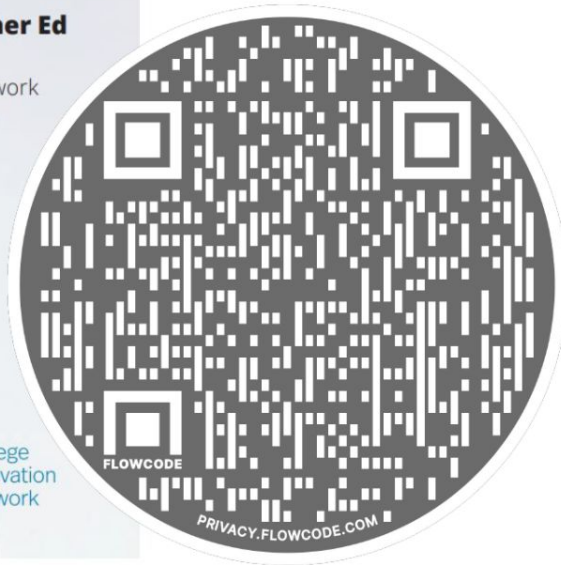
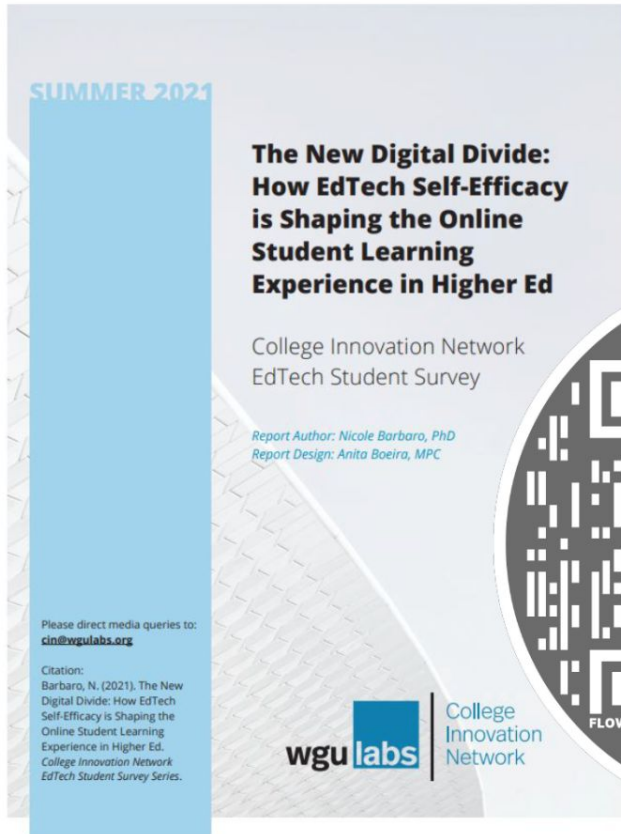
- EdTech decisions are made by admin, but faculty are using it
- Create a culture of learning from faculty about their EdTech needs
- Annual surveys of faculty to identify needs and gaps



Connect

 @WGULabs

Visit www.wgulabs.org/cin
to learn more about the work
we're doing within the
College Innovation Network



The Pandemic Changed The Learner Readiness Question

Pre-Pandemic	Post-Pandemic
Is eLearning a good fit for me?	How can a student like me be successful learning online?




2021 NATIONAL MEANS REPORT

SPRING 2022 - SmarterMeasure Learning Readiness Indicator



This document presents the measures of central tendency from a national dataset of learners who have recently taken the SmarterMeasure Learning Readiness Indicator. It also provides a four-year comparison to determine the impact of the pandemic on learner readiness.

 **SmarterMeasure™**

 [SMARTERSERVICES.COM/SMARTERMEASURE](https://smarterservices.com/smartermeasure)

 **SmarterMeasure™**

Mean Scores **Four-Year Trend Analysis**

	N	Prior Online	Reading Recall	Tech. Knowledge	Tech. Competency	Typing AWPM	Life Factors	Individual Attributes	Math Readiness	Writing Readiness
AY17/18	383,038	1.72	71.58	72.01	90.54	27.25	79.03	78.62	80.30	61.62
AY18/19	403,746	1.71	72.45	71.02	90.59	26.89	79.14	78.50	79.80	78.42
AY19/20	506,294	1.31	70.72	68.55	88.87	25.95	78.61	77.12	75.13	74.27
AY20/21	467,857	2.17	72.58	73.35	90.03	26.64	77.28	76.02	75.10	70.71

For more information on
SmarterMeasure, including
free downloadable resources,
Check out our website.

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